

Resources Available During COVID 19 Pandemic

COVID 19 Help Line 716-858-2929 National Coronavirus Hotline is **1-888-364-3065**

ALL SERVICES IN WNY CALL 2-1-1 OR WWW.211WNY.ORG

Erie County DSS 716-858-8000 <https://www2.erie.gov/socialservices/>

Niagara County DSS 716-278-8400 <https://www.niagaracounty.com/socialservices/>

Chautauqua County DHHS 716-753-4998 <https://chqgov.com/alert/services-and-benefits>

Blue Cross Blue Shield Anyone who lost their job during the pandemic and needs to apply for insurance (Child Health Plus, Essential Plan, etc). Free NYS navigator. Call Anna at 716-331-4844 or Anna.michotek@mybcbswny.com

Buffalo Prenatal Perinatal Network For new referrals to Healthy Families and the Fatherhood Program please send referrals to mra@bppn.org or call the office at 884-6711. Home delivery of diapers, wipes, formula and other baby items as needed. Community Health Worker Program closed to new cases, do not refer.

Child Care Resource Network Help parents find child care at www.wnychildren.org Do child care search online and a counselor will call you if you need the search explained.

Consumer Credit Counseling Financial counseling via email and phone. Can help with budgeting during pandemic. 716-712-2067 www.cccsbuffalo.org

EPIC While all classes and in person counseling is closed, they are sending a weekly email with parenting tips. Sign up for the emails at www.epicforchildren.org

Family Help Center Emergency services (including formula and diapers), family counseling, food pantry services all available by calling the help line at 716-822-0919.

Family Justice Center Currently closed for in-person services. Serving clients through Safe Line at (716) 558-7233. Chat box live on www.fjcsafe.org, from 9:00 am – 5:00 pm, Monday – Friday.

Harvest House /New Hope Center Preventive services include primary health care, emergency dental care, mental health counseling, and other humanitarian services to the uninsured, underserved, and working poor.

GOOD NEIGHBORS HEALTH (716) 856-2400

- Call Monday – Friday 8 am – 4 pm to speak to a medical screener for primary medical and dental care, mental health counseling, and spiritual care. Appointments will be made for individuals who need to be seen for essential medical and emergency dental needs.
- A Domestic Violence advocate, typically located at Harvest House in partnership with the Family Justice Center (FJC), will provide support services via telephone.

BABY & CHILDRENS MINISTRY (716) 824-7818

Provides clothing, safe cribs and linkage to care for children living in poverty.

- This ministry is currently closed to the general public, but continues to provide emergency assistance as requested by our partners on the front-lines. Individuals needing supplies for their children will be supported by appointment.

Help Me Grow Track your child's development. Call 2-1-1

Parent Network of WNY Resources for families with children with disabilities. One to one counseling over the phone at 716-332-4170. How does COVID 19 affect people with disabilities? Resources on their website <https://parentnetworkwny.org/>

NYS Public Works Help Line 1-800-342-3377, 8:30am – 4:30pm Monday-Friday, for complaints/inquiries about utility services or billing and our Hotline 1-800-342-3355, 7:30am – 7:30pm M-F, for electric or natural gas shut off concerns or situations.

St. Gianna Molla Pregnancy Outreach Centers Counseling over the phone at 716-842-2229. Baby items may be picked up by appointment only in a drive up and stay in your car fashion. Referrals are still requested. Go to the website, complete the referral form and email it in.
<https://www.buffalodiocese.org/stgiannacenter>

WNY Food Bank/Feed More WNY Most food pantries in WNY are still open for drive by pick up of food. Find a food pantry nearest you <https://www.foodbankwny.org/pantry-locator/>