

Child Family Services

Who We Are

Founded in 1873, Child and Family Services relies on its generations of expertise and multi-faceted programs to provide the people of its region with essential resources. The not-for-profit organization is accredited by the Council on Accreditation and is a member agency of the United Way. Learn more at cfsbny.org.

What We Do



Counseling addresses the mental health needs of individuals and families with expertise and empathy while providing comprehensive treatment in comfortable environments to help clients achieve their personal goals.



Foster Care works to preserve families by finding temporary homes for children. We help birth and foster parents develop skills to nurture children in safe, loving home environments.



Conflict Resolution + Justice helps individuals, families, and organizations find peaceful and meaningful ways to resolve disagreements through conversation.



Domestic Violence Help through Haven House provides survivors of domestic violence with tools to stop the cycle of abuse and build a life free of violence.



Family Support Services helps families navigate behavioral challenges and traumatic experiences through home-based intervention and support.



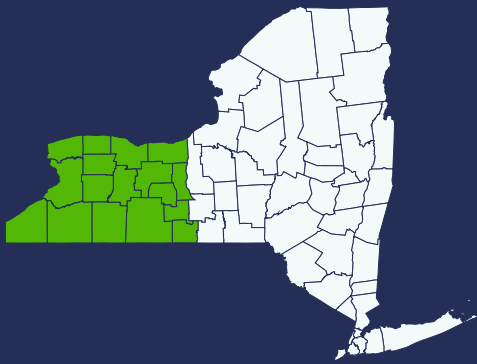
Special Education through Stanley G. Falk School educates children, ages 5 to 21, with special learning and emotional needs.



Employee Assistance Program provides comprehensive wellness services to the Western New York community through employers.



Residential Treatment cares for children ages 5 to 14 and provides them with a safe and comfortable environment while teaching them essential skills and helping families prepare for their return home.



Where We Work and Who We Serve

Our work serves children, adults, and families in the eight counties of Western New York without regard to race, creed, national origin, or economic status.

Fast Facts

Child and Family Services was founded in 1873 by wealthy Buffalonians who opened their homes to orphaned children on Thanksgiving and saw a greater need to protect against abuse and neglect.

In 2023, the organization celebrated its 150-year anniversary.

Child and Family Services is a proud Erie County Anti-Stigma Coalition member.

The non-profit is the culmination of the Buffalo Children's Aid Society, Buffalo Charity Organization Society (1877), and Family Service Society (1934).



2021 – 2022 Figures

192 adults and 92 children found shelter at Haven House.

2,227 calls were made to our 24-hour hotline.

34 seniors graduated the Stanley G. Falk School.

37,521 total counseling, psychiatric, and health monitoring sessions were provided.

121 children received foster care.

17 new certified foster care families were created.

12 children were adopted.

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